
FAQ for E-printer

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1. What types of media can the printer print on?

The printer can print on CD, CD-R, CD-RW , DVD, DVD-R, DVD-RW. It has the best results on smooth media. Inkjet printable and dithered silk-screen media are too rough for successful thermal printing and are not recommended to be use.

2. What software programs are available to print CD/DVD? . Can the whole disc be printed

The software supports four specific printable areas only. Top & Bottom: 2 x (24mm x 60mm) Left & Right: 2 x (24mm x 40mm)

3. Can I use 8cm diameter discs in the e.print CD/DVD printer?

NO. Only 12cm diameter discs are suitable.

4. What can the printer print?

The printer can print all fonts and graphics support by your PC

5. Can I print both text and image in the same print area?

No. e.print CD/DVD printer does not support this printing pattern at the moment. You can only choose to print either Text OR Graphic in one print area.

6. Can printing be performed in Colors?

e.print does offer ribbon cartridge that comes in four colours (Black, Blue & Red), but it only print one colour at any one time of printing.

7. How many CDs can one ribbon cartridge print?

Up to 200 CDs for 1 print area & 30 CDs for 4 print areas (maximum print).

8. What is the lifespan of the print head?

Our print head can print up to 30km in length which is equivalent to 150,000pcs pieces of print media (maximum print)

9. How long is the warranty period?

e.print CD/DVD printer is covered with one-year warranty.

This warranty expressly excludes incidental and consequential damages caused by alternation, misuse neglect, accident or improper installation or application of this product.

10. What software programs are available to print CD/DVD?

e.print CD/DVD printer provides its own title design software that allows you customize your preferences.

11. Does the printer work in Unix, Macintosh or IBM compatible?

e.print CD/DVD printer supports only Windows 98SE, ME & XP Home, Professional and Windows 2000.